

**City of Crestview Hills
CHEER Committee Meeting
Wednesday, July 12th, 2017**

Members Present: Sharon Gronotte Bill Dorsey
Arlene Luebbe Jeff Simpson
Margo Baumgardner Drew Watson (Rumpke)
Bill Rowekamp
Mayor Paul Meier-Ex Officio

Members Absent: Ky Webb and LoAnn Sullivan

Staff Present: Tim Williams, City Administrator and
Rick Lunnemann Public Works Director

The Meeting was called to order at 5:30 pm by Chair, Sharon Gronotte.

Chairperson Gronotte noted that a quorum was present.

Approval of the May 4, 2016 Meeting Minutes. Motion by Bill Dorsey and seconded by Jeff Simpson. All voted in favor of the motion to approve the minutes.

Chairperson Gronotte welcomed Drew Watson from the City's solid waster provider, Rumpke. Mr. Watson reviewed the solid waste and recycling tonnage report handouts with the committee members. He noted recycling tonnage collected remains strong in Crestview Hills and recycling participation rates are higher than other municipalities in the region from cities of similar size. Solid waste tonnage collected in Crestview Hills is trending downward which is also positive.

Mrs. Gronotte then reviewed several questions for Rumpke generated during the May, 2016 meeting and the response to each question provided by Mr. Watson. The questions and responses included:

1. Does the quarterly tonnage listed in the reports include commercial trash and recycling information? **The quarterly tonnage only includes residential customers. All commercial customers are listed as individual accounts.**
2. How are the tonnage reports generated? **The tonnage reports are generated by the amounts reported by our scale system. When a truck returns from collecting either trash or recycling, they are weighed. These weights are tracked by the route the truck serviced that day and listed in our scale system. We have to track this information for various reasons, be it fees that have to be paid to the state, or for reporting purposes to our municipal customers.**
3. What is the percentage of garbage in recycling collected? **There is not a specific amount listed for the city of Crestview Hills. Our trucks dump all the materials together into a large building where the materials are sorted and processed. The route manager did speak to the driver who services Crestview Hills and the driver stated that he sees very little contamination from Crestview Hills residents. The 2016 company average was 14%, however the driver felt**

that Crestview Hills is well below that amount. Probably less than 5%. Most contamination is only by error of not knowing that something isn't accepted such as butter bowls or certain plastic food containers.

4. **What is the percentage of people recycling per neighborhood? This isn't something Rumpke normally tracks. However in the future, Rumpke may perform a route audit in Crestview Hills. I will have the auditors do a house count by the street of people who participate in the recycling program and come up with an average. I can say that based on the numbers available, Crestview Hills has an above average amount of residents who recycle.**

Discussion continued with a review of the Extra Service, Large Item Pick Up Report. Mr. Watson pointed out that while technically large item pick up is limited to items that weigh 75 pounds or less Rumpke will usually work to accommodate the customer. Mr. Watson was also asked what items will Rumpke not pick up. He replied items such as batteries, florescent bulbs, herbicides and pesticides.

The committee then reviewed the Missed Pick Up/Complaint Reports for the past year. Overall, the number of complaints received and pick ups missed were low considering the number of pick ups that occur in the City each week. Discussion occurred about a missed pick up issue that occurred at the houses along Right Fork Road. Mr. Watson indicated that issue was related to a short term driver vacation and turn-over issue Rumpke was experiencing causing some routes to be covered by fill-in drivers who did not know the City well. That issue has been resolved. Mr. Watson pointed out that company policy dictates that when a missed pick up is reported, Rumpke will return within 24 hours to pick up the missed trash.

The consensus among Committee members was that Rumpke is performing well in Crestview Hills. It is very uncommon to see loose trash on the ground following collection. It was noted by several committee members that Rumpke drivers are regularly seen picking up loose trash on the ground.

Motion by Bill Dorsey to adjourn, seconded by Arlene Luebbe. All voted in favor of the motion. Meeting adjourned at 6:00 pm.